Busysoft Systems Private Limited

Healthcare software applications for Web, Desktop, Mobile
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Fax: +91-011-42474810
Email: contact@busysoftsystems.com
Web: www.busysoftsystems.com

Busysoft ®

Date:
Our Ref: BSPL/Query/Hospmate/

Dear Sir,

Ref: Our meeting/query/letter/email

Sir, Thank you very much for your enquiry. We are glad to present to you the details of **HOSPMATE** software. A brief about our company and its involvement in health-care industry is given herewith:

We are computer software consultants and are in the field of health-care industry software development since 1988. Our software is very popular and more than 18000 clients are using various products. Some of our several software are:

Hospmate	Software for Hospitals management
Labmate.net ERP LIMS	Software for labs and diagnostic centres
Docmate	Software for clinical practice management
Docmate-P	Software for polyclinic management
Sono-Imager	Software for ultrasonologist/radiologist
Slide Imager	Software for pathologist
Labmate4net.com	Software for lab and diagnostic centre report on internet

The **HOSPMATE** software program is for computerising Hospitals and Nursing Homes and is the latest software program in the series. This software has been developed using latest technology to provide excellent functions and features in the current environment of quick and comprehensive information requirements. The software is very user friendly and is time tested with excellent functions. This software is available in modules to cover all **aspects of hospital management functions**. The **HOSPMATE** program requires Microsoft **WINDOWS 7/8.x/10.x** operating system and is available as single and multiuser versions.

This program is suitable for all types of single and multi-speciality nursing homes and hospitals. It is in use in 20 bedded nursing homes to 150 bedded nursing homes and hospitals. Our program is well acclaimed and is feature laden software program. It is very user-friendly software with onsite and online training program. It is also supported by customer care department for quick resolution to queries and issues.

Kindly find enclosed herewith, brochures for the above programs. Kindly let us also know, if we can help you in any other manner in this regard.

Yours truly,

Kamal Kant Gupta
Director

Hospmate®

Product Introduction

Most comprehensive software for management of Hospitals and Nursing Homes

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Hospmate®

Product Introduction

August 2018

BusySoft
We Make Software that works as per you!

Hospmate® Product Introduction

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Contents

Hospmate Product Introduction

Product Background

The integrated hospital management system called **Hospmate®** has been designed and developed by Busysoft Systems with help of different hospitals and nursing homes. The software is under use and development since 1998.

Development Approach

The software provides simple activity-based **Forms** as per day to day working of the hospital. Utmost care has been taken to avoid duplicate work at various stages of providing data to the computer. No decision-making parameters are required to be looked into by the staff. The hospital management, staff should record the activities and services provided to the patient. The patient information, receipts, billing etc. is kept by the system using its decision-making parameters. The parameter can be overridden as and when required by the competent authority. This approach helps in providing real time information to the management on all the activities of the hospital. For example, the information's such as cash receivable from IPD, OPD collection during the day, OPD patients for a particular doctor during a period are available on real time basis.

Development environment

The software has been developed using visual basic 6.0, a legacy software development tool by Microsoft. This provides maximum standardization and compatibility with other industry software's. The databases that can be used by the software are MS-Access, MS-SQL, Oracle.

Features

The system has been designed to provide the hospital a system with following salient features:

- Easy operations
- Standardized Windows OS based system to provide the best of industry support (ensures longer system life)
- Multiuser system
- Low operational costs with provision of printing on dot matrix printer.
- The operator need not be an expert on hospital management billing and system. The operator has to just record the activities/services performed or given to the patient. The decision-making regarding charges to be taken from the patient depending upon registration, discharge, category, duration of stay, doctor, panel, ward, bed and services are calculated automatically. The provision for such operations is to be set only once by the proper authority.
- A Comprehensive security option has been provided with ability to control each and every function of the system. The manager can give authority to the users on various functions.

System benefits

- The system eliminates
  - Lost information
  - Paper intensive operations
  - Unnecessary duplicate information

- Missed charges calculation
- Error in charges calculations
- Delays in formation regarding accounts receivables
- Confusion in work flow
- The system reduces
  - Clerical time
  - Clerical errors
  - Turnaround time

System control

The Hospmate software system provides extensive flexibility to address the ever-changing need of a hospital setup. It provides and controls

- Controls sequential number system
- Establishes a charging policy
- Allows unique numbering system for registered patient

System setups

The software provides extensive setup options to achieve the openness in the system. The setups such as following have been provided:

- IPD information setup
  - Patient category setups
  - IPD ward/bed setups
  - Consultants visit setups
  - Billing head setup
  - IPD Bill setup
- OPD information setup
  - Patient category setup
  - Consultants visit setups
- Charges item setup
- Consultants list
- Referred by list
- Panel company setup
- Department/Units setup
- Report setups
- Security setup

Security setups

The Hospmate system has been provided with a unique multilevel security system. The owner or the manager of the software can allow or disallow a particular function of the system to a user. The manager can also set security for a particular terminal on the networked environment by linking a particular user to a terminal.

This system also maintains an activity log of two main activities.

- The record added or created by which user, on which terminal and at what time.
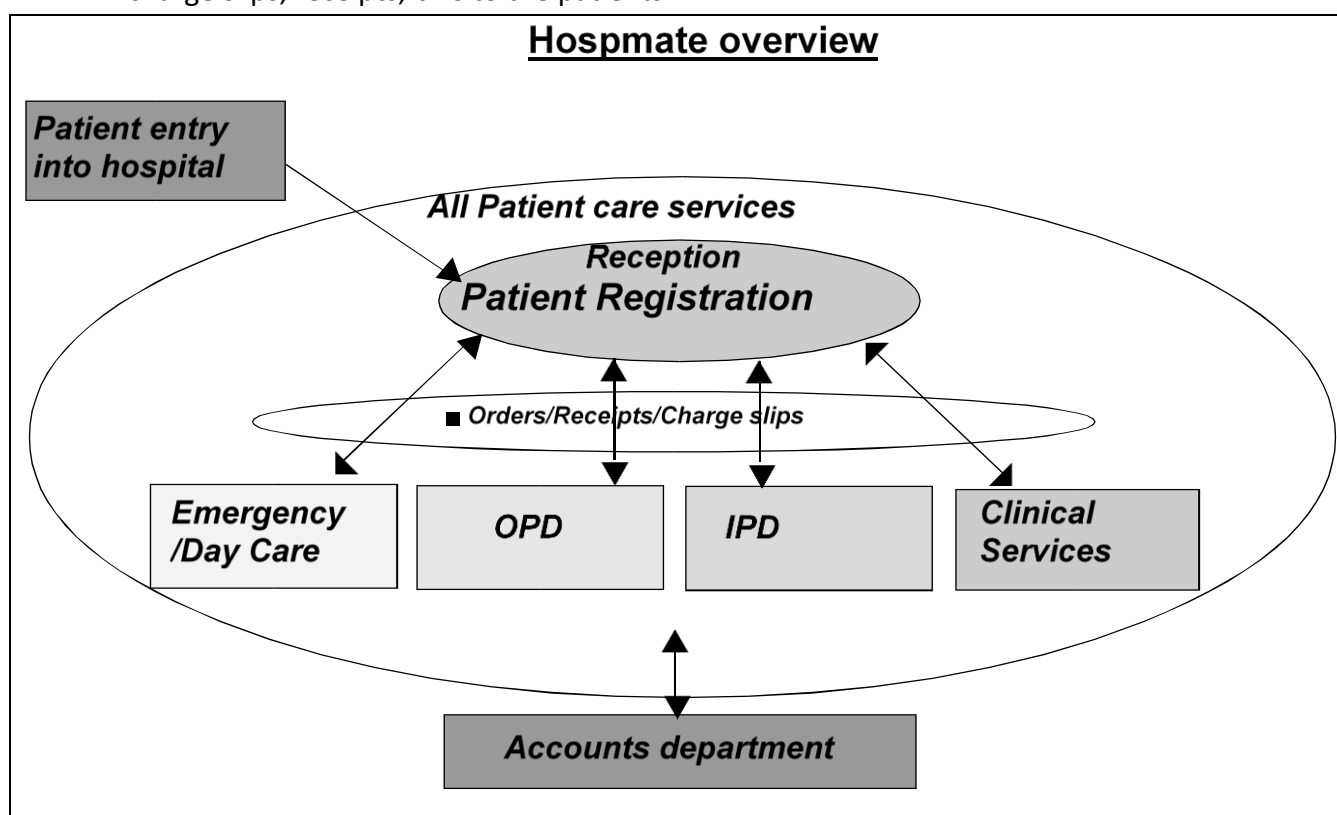- The record modified by which user, on which terminal and at what time.

Hospmate Overview

The Hospmate system revolves around a centralized patient registration at reception. All patients which require any services from the hospital has to approach reception.

The patient is given:

- A Card -Emergency/Day-care, OPD card, IPD Card
- Charge Slip -Charge slip for services given to the patient. The charges are added into the final bill
- Receipt -A receipt for the paid charges for the services n Bill -A consolidated bill for the services given to the patient

In case of distributed system, the hospital can also provide terminals at various other locations such as Nursing station, Lab, X-ray units, Echo units, U/s units, Pharmacy, stores etc. for issuing charge slips, receipts, bills to the patients.

Hospmate overview

Patient entry into hospital

All Patient care services

Reception
Patient Registration

■ Orders/Receipts/Charge slips

Emergency /Day Care

OPD

IPD

Clinical Services

Accounts department

Patient registration

All the patients which arrive in the hospital are first registered at the reception under this module. The patient demographics such as name, age, sex, address, city, occupation, blood group, allergies etc. are kept here. This is a central database of the patient. This data is shared by all the departments throughout the association of the patient with the hospital. The patient arriving at this juncture can be sent to:

- Emergency
- OPD
- IPD
- Clinical services (Laboratory, Radiology etc.)

This module:

- Provides a central data base of the patients.
- Prints registration card
- Prints patient receipt, charge slips
- Prints labels
- Charges patient for services and print receipts for the same
- Keeps patient photo

The patient can be searched and browsed on the basis of registration number, patient name, address etc.

Emergency, Day Care

The records for patients who come as day care patients or admitted into emergency is kept in this module. The record contains information such as department, unit, date & time of admission, ward bed number, referred by doctor, and category of admission. The charges to be taken from the patient can also be booked here as per the various activities performed on the patient.

The salient features, purposes and output documents are:

- Prints patient registration card
- Record charges to be taken from the patient
- Prints patient receipt, charge slips
- Keeps track of old emergency patient
- The charges for the patient are charged automatically according to the category, department unit and panel company of the patient.

The patient can be searched and browsed on the basis of registration number, emergency number, name etc.

OPD

This records for patients who come as OPD patients with or without appointments with a consultant. The record contains information such as department, unit, time, category, referred by doctor. The salient features, purposes and output documents are:

- Prints patient OPD card
- Record charges to be taken from the patient
- Prints patient receipts, charge slips
- Keeps track of old OPD patient visiting during valid period of the card
- The charges for the patient are taken automatically according to the category, department unit and panel company of the patient.
- The patient receipts can be printed for each receipt head.
- The user can print receipts automatically as soon as the patient is booked.

- This option is useful for certain patients for whom a set of charges are to be automatically charged as soon as the patient is booked.

The patient can be searched and browsed on the basis of registration number, OPD number, name etc. Patient can also be searched on the basis of certain queries such as state, city, zip code, phone etc.

IPD

The records for patients who come as IPD into hospital is kept in this module. The record contains information such as department, unit, date & time of admission, ward bed number and referred by doctor, category of admission. The charges to be taken from the patient can also be booked here as per the various activities performed on the patient.

The salient features, purposes and output documents are:

- Keeps patient admission notes, discharge summaries
- Keeps track of visiting doctor details
- Keeps track of patient shifting to other departments, units, categories n Prints patient registration card
- Advance receipt
- Advance to be taken as per the category of patient
- Record charges to be taken from the patient
- Prints patient receipt, charge slips,
- Prints final bill, account statements, and summary
- The charges for the patient are taken automatically according to the category, department unit and panel company of the patient.
- In case if patient has been shifted from one category to another, all the respective charges as per the category on date and time basis will be charged automatically.

The patient can be searched and browsed on the basis of registration number, IPD number, name etc.

Hospmate Modules Quotation

Hospmate Main system

Hospital Size as per IPD Bed No.	Users*	On Site Training Days#	Price Rs.	GST additional
Upto 25 beds	3	3	69,500	+18% GST
Upto 50 beds	5	5	89,500	+18% GST
Upto 75 beds	7	7	1,09,500	+18% GST
Upto 100 beds	10	10	1,29,500	+18% GST

* Additional Users Per user @ Rs. 4,500/-- (concurrent users)

Charges per day additional as per the customer location.

 This contains following modules

Patient Registration
- Patient registration
- Patient photo keeping
- Registration cards
- Labels
- Patient charge slips, receipts

Day care/Emergency patients
- Patient Registration
- Registration Cards
- Patient charge slips Receipts
- Old patient visit details and slip

OPD
- Old patient visit details and slip
- Patient record for OPD patients
- Patient Registration
- Registration Cards
- Patient charge slips Receipts

IPD
- Patient record for IPD patient
- Registration
- Patient card
- Charge Slips, receipts
- Patient shifting
- Patient Accounts & Billing
- Discharge Slip
- Admission notes
- Doctors' visits.

Reports
- Receipt register
- Patient register
- Doctor wise report
- Summary reports
- Account statements Patient query
- Charge lists

Enquiry
- Charge enquiry
- Consultant details
- Room status
- Department/Units wise consultant available

Hospmate Add on modules
(Add on modules please ask for price)

OPD Patient Care System (1 User)
- Appointments
- Information on First Visit
- Patient Past History
- Patient Current History
- Patient Visits
    - Patient prescriptions
    - Drug Data base
    - Patient Operations
- Patient informatics
- Patient information Query
- Patient Clinical Summary details

Salient feature includes:
- Multi-speciality
- Multi doctor
- Voice Recording and recognition
- Use Electronic writing pen and pad
- Data Security for each owner
- Speciality wise modules such as (Obs-Gynae/Paed/Eye/ENT/Ortho/Gastro etc.)

IPD Patient Care System (1 User)
- Patient Record
- Patient Admission record
- Clinical Details
- Progress Notes
    - Complaints
    - Findings
    - Diagnosis
    - Investigations
    - Treatments
- Patient pre-anaesthetic/operations record
- Nursing information system
    - Bedside Charting
        - Vital Signs Chart
        - Admission details
        - Nursing/Physician Notes
        - Medication Admission records
        - Patient Education
        - Intake/Output
- Speciality Modules
    - Obs-Gynae/Paed/Eye/ENT/Ortho/ /Gastro etc.
- Patient operations/pre-anaesthetic record
- Reference sheets

Clinical Support Modules

(Add on modules Please ask for prices)

Labmate (1 User)

Diagnostic facilities management

Dietary (1 User)

- Menu Details Calorie calculations
- Menu Orders
- Patient Diet History
- Order Reports

Blood Bank (1 Users)

- Donor Database
- Blood accounting

Pharmacy (1 User)

- Drug Data Base
- Drug Stock
- Sales
- Purchase

Imaging Solutions (1 User)

Sono-Imager
- U/s, Echo, Colour Doppler Image Management System

Scope Imager
- Endoscope Image Management System

Slide Imager
- Histopathology Slides Image Management System

Accounting Systems (1 Users)

- General Ledger
- Inventory/Stock

Additional Users Per user

Notes on Quotation

- GST 18% as applicable extra.
- The Manuals of the program are provided with the software.
- The required computer configuration may change from time to time. Please contact **BUSYSOFT SYSTEMS PRIVATE LTD** for latest required configuration.
- Payment terms - 100% advance with the order.
- All payments should be made by Pay Order/Draft in favour of "**BUSYSOFT SYSTEMS PRIVATE LIMITED**" payable at DELHI on any Indian Bank.
- A minimum period of 5 days is required for sending the program package outside Delhi.
- For placement of order of the customer kindly fill order in the form given along with this letter.
- For outside installation the duration of free training program is given in the quotation. Additional training program or support is charged on per day basis depending upon the customer station. A separate quotation is given after discussions on the required software. For outside installation customer has to provide boarding and lodging facilities to our engineers.
- ***User means**: Number of computers on which software is installed and can be run simultaneously under a Local Area Network (LAN)

Implementation Schedule

	Beds 00-25	25-50	50-75	75-100
Hospmate Main system				
Patient Registration	1	2	2	2
Day care/Emergency patients	1	1	1	1
OPD	2	2	2	2
IPD	2	2	2	2
Reports	1	1	1	2
Enquiry	1	1	1	2
Hospmate advance modules				
OPD Patient Care System	2			
IPD Patient Care System	2			
Clinical Support Modules				
Dietary	2			
Labmate	3			
Blood Bank	3			
Pharmacy	3			
Imaging Solutions				
Sono Imager	2			
Scope Imager	2			
Slide Imager	2			
Accounting Systems				
General Ledger	4			
Inventory/Stock	4			

Days here are taken as working days

Days work is taken as concurrent work

Hardware & Software requirements

Server Computer Requirements

- I3, I5 or I7 CPU or higher
- 4 GB, 8GB or 16 GB RAM
- Flash drive or External hard disk for backup
- 200 GB SATA or SSD Hard Disk
- Windows 7, 8 or 10 or windows server 2012 R2 operating system

Terminals Computer Requirement

- I3, I5 or I7 CPU or higher
- 4 GB RAM
- 100 GB SATA or SSD Hard Disk
- Windows 7, 8 or 10 operating system

Printers and scanners

- Inkjet, desk jet printer
- Scanner
- laser printer

LAN

- Suitable Local Area Network

Operating System

- Windows 2000 Enterprise Server

Data Base System

- MS Access or MS SQL

UPS
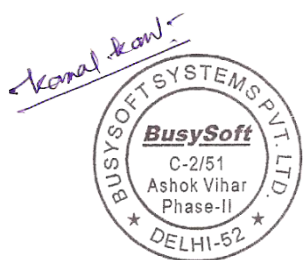
- On-line Uninterrupted Power Supply

Bank Details

1. All payments should be made by Pay Order/Draft in favour of
   "**BUSYSOFT SYSTEMS PRIVATE LIMITED**" at DELHI on any Indian Bank.

2. Or deposit the same in the following bank account.

Union Bank of India Account

Company name	**Busysoft Systems Private Limited**
Bank Name	Union Bank of India
Bank Account No	39660 10100 12123
Bank Code	39660
Branch Code	026
Branch Address	Ashok Vihar, Delhi 110052
NEFT IFSC Code	UBIN0539660
RTGS IFSC Code	RTGS-UNION BULLET

HDFC Bank Limited Account

Company name	**Busysoft Systems Pvt. Ltd.**
Bank Name	HDFC Bank Limited
Bank Account No	12618730000062
Branch Code	1261
Branch Address	B-34 Ashok Vihar, Phase- 1, New Delhi-110052
RTGS IFSC Code	HDFC0001261
Swift Code	HDFCINBB
	City - Delhi
	State-Delhi
	Country – India
	Address-Kailash building
	Kasturba Gandhi Marg Delhi 110001

Busysoft Systems Private Limited Statutory details

Company Name	**Busysoft Systems Private Limited**
Registered Address	C-2/51 Ashok Vihar Phase II Delhi-110052 (India) Phones: +91- 011-27373761, 27373401, 27376519
Office Address	B-4 Kailash Bhawan 35 Wazirpur Commercial Complex Ring Road Delhi 110052 (India) Phones: +91- 011-27373761, 27373401, 27376519
Certificate of incorporation	No. 55-76800 dated 01/03/1996
GST No.	07AAACB5123C1ZD
PAN No.	AAACB5123C dated 01/03/1996
IEC No.	05990-58277 dated 02/03/2000
VAT TIN No.:	07560244798
CST No:	LC/066/07560244798
Service Tax No	AAACB5123CSD001

Busysoft®

We make software that works as per you!

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is for health care industry

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